

## Managed Upgrade of Reports Helps Harmonize IT to Achieve Project Goals



“As Simplanova works independently and with expertise, we were able to focus on other project tasks. We are happy to have a skilled partner which you can rely on.” - **Steven Debruyne, a co-owner of Harmonize IT and the project manager for Resilux upgrade project.**

### Challenge

Harmonize IT has taken the challenge to deliver the Resilux solution upgrade in the middle of an ongoing project: the project was started by another Microsoft Dynamics Partner which was incapable of finishing the project. Apart from other tasks, the project required upgrading 32 standard Resilux reports from version 3.70 to 8.00 and finishing upgrading of 41 custom reports and have them fully working in version 8.00. Upgrading of the reports was a critical part of the whole project thus it should have been managed properly and followed the company's guidelines of quality and scope.

The challenge was to **drive greater operational efficiency in upgrading reports and maintain the high level of service the Harmonize IT's customers have come to expect.**

### Solution

Harmonize IT was in a need for professional work and insights from outside. Simplanova was chosen as a partner to carry out the upgrading of reports. Mr. Steven Debruyne talks on why this part of the Resilux upgrade project has been entrusted to execute by Simplanova: “Because of the high volume of reports that needed to be upgraded. And also because of the experience of Simplanova in upgrading NAV/reports.”

“ *Simplanova has a direct/personal communication, which I appreciate.* ”

*Steven Debruyne, Project Manager for Resilux upgrade project*

Harmonize IT and Simplanova decided on the following to be implemented to successfully deliver the reports upgrade:

- Automated tools to **optimize reports' upgrades** to meet a project scope;
- Clear communication to perform the project smoothly;
- **Strict guidelines and best practices** in Simplanova to ensure the reports meets the highest Harmonize IT quality standards;
- **Professional support** to remove smaller issues of the reports upgrade.

## Results

The **73 Resilux reports were upgraded to the newest version** - Microsoft Dynamics NAV 2015 - in time and fully tested afterwards. The project took 2 weeks. Automated tools were used to ensure that upgraded reports perform well and the reports were upgraded in shortest time possible.

Simplanova's **progress update reports were sent regularly** to keep Harmonize IT informed about the project's milestones. Since it was critical to meet the deadlines of the Resilux upgrade project, Simplanova's project managers had to be prepared to react as soon as possible:

“Simplanova has a direct/personal communication, which I appreciate. The pricing is correct and the reaction times are short” - Mr. S. Debruyne said.

“ *To work with professionals that can deliver qualitative results* ”

*Steven Debruyne, Project Manager for Resilux upgrade project*

To ensure the reasonable period of time to finish all acceptance tests by Harmonize IT, 3 months support period for the project was offered.

The main benefit that Harmonize IT experienced by choosing to work with Simplanova, in Steven Debruyne's words, was "to work with professionals that can deliver qualitative results."



## About Simplanova

Simplanova is a software development company working only with Microsoft Dynamics Partners, specializing in Dynamics NAV (formerly Navision) upgrade. We help Dynamics Partners by giving the ability to acquire the skills needed, cut overtime costs and increase the efficiency of Microsoft Dynamics NAV development services. We offer the following services in Microsoft Dynamics NAV: upgrade (all versions), development, add-in development, integration, localization.

Learn more: [www.simplanova.com](http://www.simplanova.com).

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